

Frequently Asked Questions

Q	Why can't I add an 'unavailable' item to my cart?
Α	The company did not file, the financial statement data is considered confidential, or the
	domiciliary state has requested to be contacted directly. The following list includes but is not
	limited to financial statement data that is not available for purchase:
	❖ The financial statement for captive insurers
	The quarterly financial statement for non-HMO insurers who are domiciled in New Jersey
	and who only write business in the state of New Jersey.
	The Grand mantal Company and State funds
	❖ The Supplemental Compensation Exhibit ❖ The Supplemental Health Compensation Exhibit Allowation Provided Inc.
	❖ The Supplemental Health Care Exhibit Allocation Report ❖ BBC Information
0	* RBC Information
Q	Why is my download missing data?
Α	The data isn't due until later in the year, the insurer did not provide us with the data, or the data is considered confidential.
0	Can I receive this data in a csv format?
Q	
A	Yes. Contact the Insurance Data Products Department at idp@naic.org for more information. *Please note the minimum cost for data in a .csv format is \$600.00 and is for specific schedules or
	exhibits in the Annual Statement. It includes all insurance companies that file with the NAIC and comes in a raw data format along with record layout information.
Q	Can I pay using PayPal or a Check
Α	No. We only accept MasterCard, Visa, Discover, and American Express
Q	How do I find out where a specific page or schedule is located at in my InsData download?
Α	The information can be found in the PDF Data Detail section which is located as a link on the home
	page and also within the InsData Users Guide.
Q	What happened to the Data Request Form?
Α	We are excited to offer our consumers, the current year Company Overview Report for Insurers.
	The Company Overview Report has replaced the Data Request Form and allows the consumer to
	request an unlimited number of insurer reports at no cost.
	The report provides a summarized view of the companies premiums earned, assets and liabilities
	and can be obtained by going to naic.org>consumers>Consumer Information Source(CIS) and
	entering the company information, and then selecting 'Financial Information' followed by 'Get
	Company Overview'