

Multi Factor Authentication (MFA) - Getting Started

Multi-Factor Authentication (MFA) is a security method that requires users to prove their identity by using two or more distinct types of credentials before gaining access to NAIC secure data systems and applications.

Getting Started:

Review all instructions before selecting an MFA process to install.

- **Okta Verify**

Requires mobile app installation.
(Apple iOS or Android)

- **Google Authenticator**

Requires mobile app installation.
(Apple iOS or Android)

- **SMS Authentication**

Requires access for SMS text messages.

- **Voice Call Authentication**

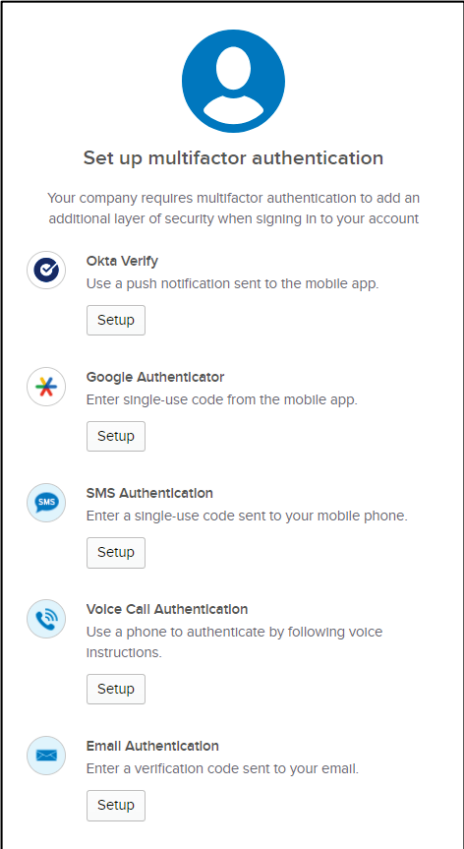
Requires use of a phone.

- **Email Authentication**

Requires access to email.

NOTE: Each MFA process can only be installed on one device.

TIP: If selecting Okta Verify or Google Authenticator option, be sure to download and open app prior to starting the MFA installation process listed on next page.



Set up multifactor authentication

Your company requires multifactor authentication to add an additional layer of security when signing in to your account

- Okta Verify**
Use a push notification sent to the mobile app.
[Setup](#)
- Google Authenticator**
Enter single-use code from the mobile app.
[Setup](#)
- SMS Authentication**
Enter a single-use code sent to your mobile phone.
[Setup](#)
- Voice Call Authentication**
Use a phone to authenticate by following voice instructions.
[Setup](#)
- Email Authentication**
Enter a verification code sent to your email.
[Setup](#)

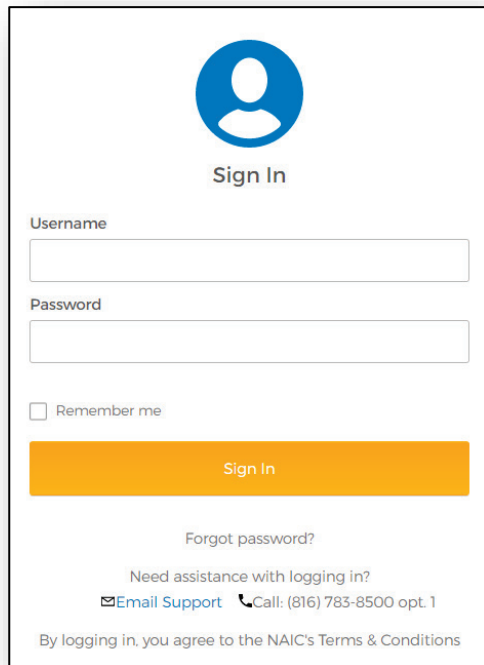
1. Open your internet browser. (Click or copy link)

<https://authenticate.naic.org>

2. Enter Username and Password.

(Use your myNAIC login credentials)

Click **Sign In**.

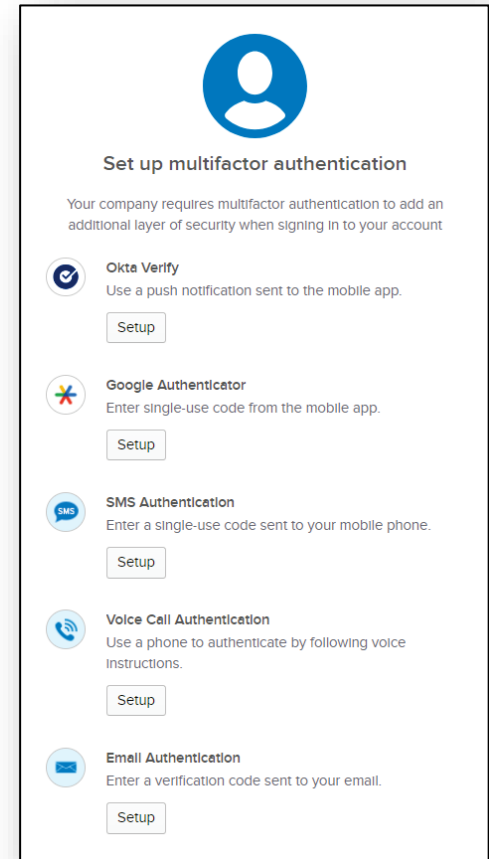


The image shows the NAIC Sign In page. At the top is a blue circular icon with a white person silhouette, labeled "Sign In". Below this are two input fields: "Username" and "Password". There is a checkbox labeled "Remember me" below the password field. A large orange button labeled "Sign In" is positioned below the checkbox. At the bottom, there is a link "Forgot password?", a link "Need assistance with logging in?", and contact information: "Email Support" and "Call: (816) 783-8500 opt. 1". A footer note states: "By logging in, you agree to the NAIC's Terms & Conditions".

NOTE:

- If not previously set up first time users may see prompt to set up security question & answer.
- Check **Remember me** box to stay logged In.

3. Click **Setup** for MFA installation desired.



The image shows the "Set up multifactor authentication" page. At the top is a blue circular icon with a white person silhouette, labeled "Set up multifactor authentication". Below this is a message: "Your company requires multifactor authentication to add an additional layer of security when signing in to your account". There are five options for MFA, each with a "Setup" button: "Okta Verify" (Use a push notification sent to the mobile app.), "Google Authenticator" (Enter single-use code from the mobile app.), "SMS Authentication" (Enter a single-use code sent to your mobile phone.), "Voice Call Authentication" (Use a phone to authenticate by following voice instructions.), and "Email Authentication" (Enter a verification code sent to your email.).

Please continue with instructions corresponding to your MFA selection.