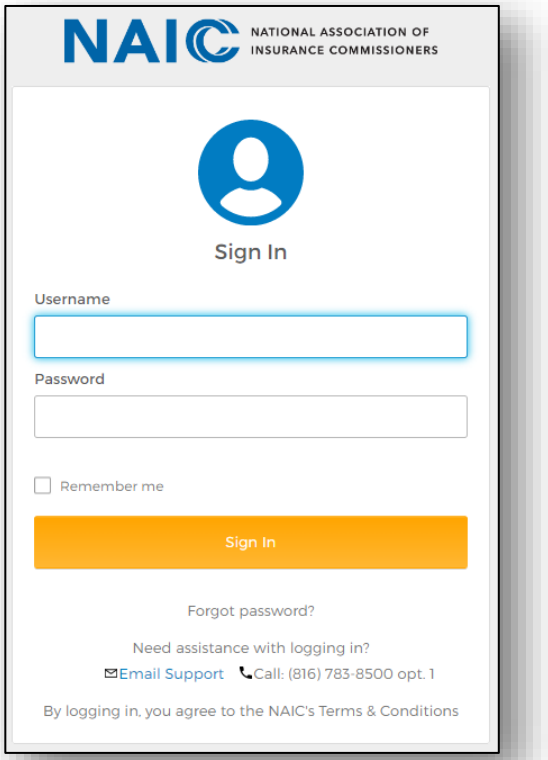
Forgot Password – Getting Started

Setting up Okta's Forgot Password security question and answer enables users to reset their password.

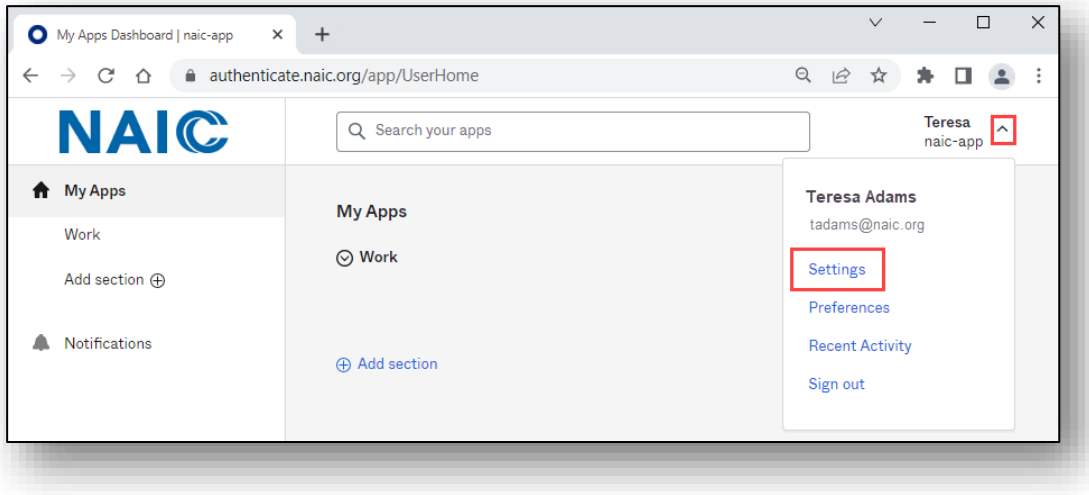
Open your internet browser and click or copy link below:

https://authenticate.naic.org

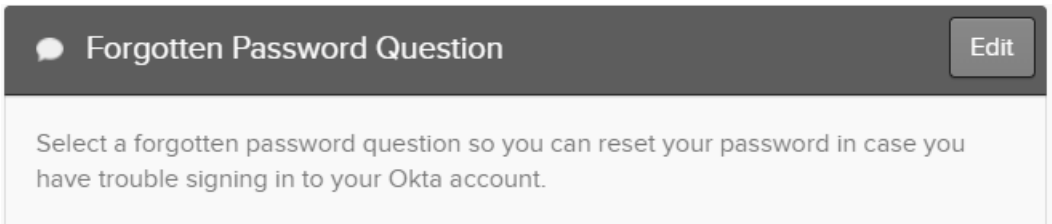
1. Enter your login credentials.



2. Click ▾ located upper right corner by name > then click on **Settings**



3. Go to Forgotten Password Question



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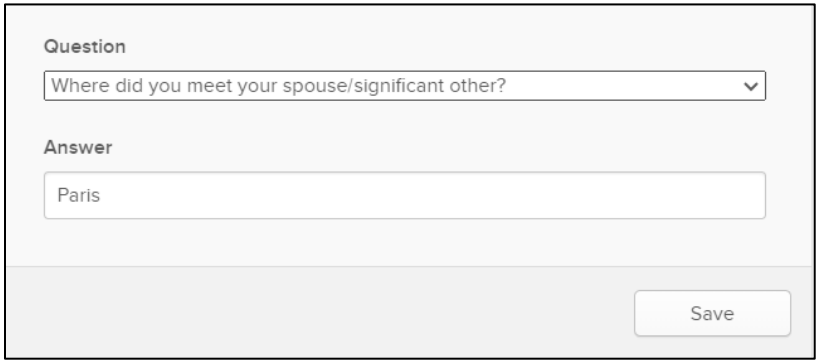
4. Select your question using the drop down and input the answer.



5. Click the **Save** button

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